

The Arc of United States Car Donation Program

- The Arc Car Donation Program accepts **ALL** Cars, Trucks, Motor Cycles, RV's, regardless of the condition of the vehicles. Towing is **FREE** to the donor.
- All vehicles that are donated to our program **MUST** have a clean title.
- Donors wanting to donate their vehicle will call our toll free line at 1-877-ARC-CAR0, 1-877-272-2270), when calling they must have the title in hand as we obtain information from the title while accepting the donation. Donors may also visit your chapter website and donate online or may fax in the Arc Vehicle Donation Program Form.
- Once the donation is accepted, our representative will assign the vehicle to a local auction company. The local towing company will be in contact with the donor to arrange pickup of the vehicle. Normally, vehicles are picked up within 1 – 2 business days. The donor will provide the title and keys to the tow driver when they arrive. Donors do not have to be present when the car is picked up, they can simply leave the title and keys in the vehicle. A towing receipt will be left with the donor. Once our office received notification of the pickup, a formal receipt on The Arc letterhead will then be sent to the donor.
- All vehicles are then auctioned by a local facility. Normally, if there are no title problems, the car will be placed in the next auction. There are auctions weekly.
- Once, the vehicle is sold, the auction facility will then forward all the sales information to the Car Donation Processor, who will send a letter, along with the IRS 1098C, to the donor indicating the sale amount of the vehicle. **NOTE: The minimum a donor can claim for a donated vehicle is \$500. Once the vehicle sells for \$501 or greater, the Car Donation Processor is required to indicate the exact sold amount on the IRS form 1098C.** The Car Donation Processor is required by the IRS to notify the donor of the sold amount within 30 days from the date of sale of the vehicle.
- Checks will be issued directly from the Car Donation Processor to the local chapter designated by the donor. Checks are issued monthly and will be mailed to the chapter on the 20th day of the month following the sale of the vehicle. Along with the check, the chapter will receive a spreadsheet with all monthly transactions and a donor information file which will include the name, address, phone numbers, vehicle year, make, and model, and sold amount.
- Donation files are maintained by the Car Donation Processor for a period of 3 years. The Arc of the United States contracts with the nonprofit Melwood National Car Donation Center (www.melwood.org) to process vehicle donations.