



St. Louis Arc SMS/Text Terms & Conditions

Effective Date: August 11, 2026

1. SMS/Text Program Description

By opting in to the St. Louis Arc text messaging program, you agree to receive text messages from St. Louis Arc at the mobile telephone number you provide.

Messages may include program information, event announcements, registration confirmations, reminders, schedule changes, cancellations, service updates, and other information related to your relationship with St. Louis Arc.

Consent to receive text messages is optional and is not a condition of receiving services from St. Louis Arc.

2. Consent to Receive Messages

You may enroll by completing a St. Louis Arc Release, selecting the SMS/Text consent checkbox, texting an authorized enrollment keyword, or using another enrollment method provided by St. Louis Arc.

By enrolling, you confirm that:

- * You are the subscriber or authorized user of the mobile number provided.
- * You are authorized to provide consent for messages sent to that number.
- * The information you provide is accurate.
- * You agree to receive recurring text messages from St. Louis Arc.

If you enroll a mobile number on behalf of another person, you represent that you have the authority to provide consent on that person's behalf.



3. Message Frequency

Message frequency may vary based on the programs, events, or services in which you participate. St. Louis Arc strives to limit the number of messages we send and to communicate only important, relevant information when necessary. However, St. Louis Arc does not guarantee a specific number of messages.

4. Message and Data Rates

Message and data rates may apply. Charges are determined by your mobile carrier and wireless service plan. St. Louis Arc is not responsible for charges imposed by your mobile carrier.

5. How to Opt Out

You may cancel text messages at any time by replying STOP to a message from St. Louis Arc.

After you reply STOP, you may receive one final message confirming that you have been unsubscribed. You will not receive additional text messages unless you enroll again by texting START to that same number.

You may also request to opt out by contacting St. Louis Arc at 314-569-2211 or through our Contact Us page:

<https://www.slarc.org/about-us/contact-us/>

St. Louis Arc will honor reasonable requests to stop text messages, even when the request does not use the exact word STOP.

6. How to Get Help

Reply HELP to a St. Louis Arc text message for assistance. You may also call St. Louis Arc at 314-569-2211 or contact us at: LeisureTeam@slarc.org



7. Changing or Reassigning Your Mobile Number

Please notify St. Louis Arc if you change, deactivate, transfer, or reassign your mobile number. You agree to opt out before discontinuing use of a number enrolled in the St. Louis Arc text messaging program.

8. Message Delivery

Text message delivery is subject to the availability and operation of wireless networks and mobile carriers. Messages may be delayed, blocked, or undelivered for reasons outside the control of St. Louis Arc.

St. Louis Arc does not guarantee that every message will be delivered or received. Text messaging should not be relied upon for emergencies or other urgent communications.

9. Privacy

St. Louis Arc respects your privacy. Mobile phone information, SMS/Text opt-in information, and consent records will not be shared with third parties or affiliates for their marketing or promotional purposes.

Information may be shared with service providers when necessary to operate the St. Louis Arc text messaging program. Those providers may only use the information to provide services on behalf of St. Louis Arc.

For additional information, review the St. Louis Arc Privacy Policy:

<https://www.slarc.org/privacy-policy/>

10. Supported Carriers

Participation is subject to your mobile carrier's support for SMS/Text messaging. Wireless carriers are not responsible for delayed or undelivered messages.



11. Changes to These Terms

St. Louis Arc may update these SMS/Text Terms and Conditions periodically. Updated terms will be posted on the St. Louis Arc website with a revised effective date.

Changes will not eliminate your right to opt out of text messages at any time.

12. Contact Information

St. Louis Arc

1177 N. Warson Road

St. Louis, Missouri 63132

Phone: 314-569-2211

Contact: <https://www.slarc.org/about-us/contact-us/>